

# PERISHER, MOUNT HOTHAM, AND FALLS CREEK SCHOOL GROUP BOOKING CONDITIONS - 2026 Season

Last Updated: 29 January 2026

**PLEASE READ THESE SCHOOL GROUP BOOKING CONDITIONS (THESE "CONDITIONS") CAREFULLY.** These Conditions apply to school group bookings for lift tickets, snowsports lessons, and/or equipment rentals. References herein to "you", "your," or "school group organiser" refers to the individual submitting the school group booking request.

## OVERVIEW

- In addition to these Conditions, all school group bookings are subject to the Perisher, Mount Hotham, and Falls Creek Product and Service Terms and Conditions available [here](#).
- School group booking requests are not guaranteed. All booking requests are subject to availability, confirmation, and deposit payment.
- School group bookings will only be available to groups that comprise of 20 or more primary and/or secondary school students, with a minimum of 8 students per discipline per ability level, and must be made by an authorised school representative or verified booking agent.
- A non-refundable 10% deposit of the total booking value is required within 7 days of receiving your order confirmation.
- Daily school group participant numbers will be limited throughout the season. Dates will be assigned on a first-in, first-served basis. Bookings are not confirmed until payment of the non-refundable deposit is received.
- School group bookings must be received at least 30 days prior to the first day on which your booking is requested to commence, final details must be confirmed 14 days prior to the first day your booking is scheduled to commence, and arrangements for final payment must be received at least 7 days prior to the first day your booking is scheduled to commence.
- Changes within 14 days may incur fees and are subject to availability. Cancellation within 14 days are non-refundable except for verifiable injury or illness.
- These Conditions are subject to, and will not apply to the extent that they exclude, restrict, or modify your non-excludable consumer rights (as defined in the Perisher, Mount Hotham, and Falls Creek Product and Service Terms and Conditions), except where we are permitted by law to so exclude, restrict, or modify.

## 1. BOOKINGS

### 1.1 Securing Your Booking

- Bookings must be made by a recognised primary or secondary school, through either an authorised school representative or a verified booking agent.
- The school or its authorised representative must review and acknowledge these Conditions and the [Product and Service Terms and Conditions](#), and submit a School Group Booking Request Form no less than 30 days prior to the first day on which your booking is requested to commence.
- Once a booking request has been received and confirmation issued, a contract is established and both parties will be bound to these Conditions and the [Product and Service Terms and Conditions](#).
- Following submission of your School Group Booking Request Form, we will issue a tax invoice for a 10% non-refundable deposit. This deposit is calculated based on participant numbers, selected products and services, and the booking duration. The deposit must be received within 7 days of the tax invoice being issued to secure your booking.
- A Group Detail Form will be provided with your tax invoice. You must submit the completed form no later than 14 days prior to the first day on which your booking is scheduled to commence to the respective email address below (**Respective Email Address**):
  - for Perisher: [groups@perisher.com.au](mailto:groups@perisher.com.au)
  - for Mount Hotham: [groups@hotham.com.au](mailto:groups@hotham.com.au)
  - for Falls Creek: [groupbookings@falls creek.net](mailto:groupbookings@falls creek.net)
- The following details must be included in the Group Detail Form:

- i. Full name, date of birth, snowsports discipline, and ability level for each participant;
- ii. Medication, food, or drug allergies;
- iii. Equipment rental information (if applicable); and
- iv. Full name and phone number for the authorised school contact who will be in-resort during the scheduled booking.

**The booking details you provide in your School Group Booking Request Form indicate your preferences; however, they do not guarantee specific outcomes. Our team will use this information and the information provided in your Group Detail Form to determine the most suitable lesson location, timing, and instructor allocation based on availability and operational considerations.**

- g. The final balance owing will be determined based on the confirmed participant numbers provided in your Group Detail Form. You will then be issued an updated, final order confirmation and tax invoice, as well as a Group Detail Confirmation.

## 1.2 Payment

- a. A non-refundable deposit equal to 10% of the total booking value is due within 7 days of receiving your tax invoice (see Section 1.1(g)).
- b. The final balance must be paid at least 7 days prior to the first day on which your booking is scheduled to commence. Payments for school group bookings must be completed in a single payment per group; individual payments will not be accepted.
- c. Where the final balance is not received a minimum of 7 days prior to the first day on which your booking is scheduled to commence, we reserve the right to cancel the booking and retain all payments received to date.
- d. Accepted payment methods include direct deposit, BPAY, and EDConnect (for NSW based schools). Full payment details will be provided in your tax invoice.

## 1.3 Booking Changes

- a. Requests to change a booking within 14 days of the booking start date will be considered only if the requested change can be accommodated. Approval of changes is not guaranteed and is subject to availability and operational feasibility.
- b. Each approved change request submitted within 14 days of the booking start date will incur a non-refundable booking change fee of \$25, regardless of the number of individuals included in the request. Multiple change requests will be treated separately, and will each attract a separate fee.

## 1.4 Booking Cancellations

- a. These cancellation provisions are subject to your non-excludable consumer rights and apply to school group bookings made under these Conditions.
- b. Cancellation requests must be submitted in writing at least 14 days prior to the first day on which your booking is scheduled to commence. Requests should be sent to the Respective Email Address and are subject to our review and approval. If approved, any amount paid beyond the non-refundable 10% deposit will be refunded to the original form of payment. If only the deposit has been paid, no refund will be issued.
- c. There are no refunds for cancellations made within 14 days of the first day on which your booking is scheduled to commence, after your booking has commenced, or for unused tickets unless the cancellation is the result of a verifiable injury or illness.
- d. Injury or illness must be verified via presentation of medical documentation which verifies and establishes the injury / illness to the reasonable satisfaction of Supplier (i.e., medical certificate dated as soon as reasonably possible that states the injury or illness prevents the group member from participating in the scheduled booking) via email to the Respective Email Address.
  - i. **Within 14 days of booking start date:** Cancellations resulting from injury / illness must be confirmed via email with a Medical Certificate prior to the booking start date. Any net proceeds from the cancellation will be returned to the original form of payment.
  - ii. **After product commencement:** Cancellations resulting from injury / illness will be issued as a refund to the original form of payment and reflect the remaining unused portion of the applicable products &

services. A Medical Certificate must be provided within 5 days of the last day of your scheduled booking.

## **2. LIFT TICKETS**

### **2.1 Group Requirements**

- a. All school group lift tickets must start on the same day and be for the same duration.
- b. School group pricing is not available to individuals who arrive on different days, stay different durations, require different tickets, and/or lesson types starting on different days.
- c. School group pricing applies to students in primary and secondary school up to and including Year 12.

### **2.2 Accompanying Adults**

- a. For Perisher, school groups receive 1 free of charge ("FOC") adult lift ticket for every 10 paying students, provided the group meets the minimum group size requirements.
- b. For Mount Hotham and Falls Creek:
  - i. Primary school groups receive 1 FOC adult lift ticket for every 5 paying students, provided the group meets the minimum group size requirements; and
  - ii. Secondary school groups receive 1 FOC adult lift ticket for every 8 paying students, provided the group meets the minimum group size requirements.
- c. Additional teachers or adults accompanying the school group are eligible for student pricing. However, the total number of adults must not exceed 50% of the total number of students in the group.

### **2.3 Lift Ticket Collection**

- a. School groups must collect Mountain Access Cards at the designated location specified in the Group Detail Confirmation.

### **2.4 Lost or Stolen Tickets / Replacement Tickets**

- a. If a student loses their assigned Mountain Access Card, a replacement fee of \$6 applies. Replacement cards can be purchased at a Guest Services location in resort. Payment is required at the time of replacement.

## **3. SNOWSPORTS LESSONS**

### **3.1 Participation Requirements**

- a. All participants in snowsports lessons must wear an accredited ski or snowboard helmet.
- b. Where the school group has booked to participate in snowsports lessons, it is an absolute requirement to accurately reflect the number of students, their discipline, and ability level in the completed Group Detail Form submitted to us at least 14 days prior to the first day on which your booking is scheduled to commence. This information will be relied upon:
  - i. for Perisher, to determine the number of instructors required in accordance with NSW Department of Education guidelines for outdoor activities; and
  - ii. for Mount Hotham and Falls Creek, to determine the number of instructors required and, where applicable the rental equipment needed.
- c. A minimum of 8 students of the same ability and discipline is required per instructor. If your school group has fewer students at varying ability levels or disciplines, the school will be required to pay for an additional instructor at the rate advertised in the School Group pricing schedule online.
- d. Students are not permitted to change between skiing and snowboarding lessons without the authorisation of the group booking coordinator in writing via email.

### **3.2 Lesson Location, Duration and Timing**

- a. Lesson location and scheduled times will be confirmed 7 days prior to your scheduled start date, and only once the completed Group Detail Form is received. If final group numbers materially exceed those stated

in the original booking request, we reserve the right to limit participation and cannot guarantee accommodation of additional participants.

- b. Where an additional afternoon snowsports lesson has been requested, the Snowsports School will make reasonable efforts to assign the same instructor who conducted the morning lesson. However, this cannot be guaranteed and is subject to instructor availability.
- c. We reserve the right to adjust lesson details, including lesson location, timing and instructor assignments, up to 48 hours prior to the scheduled booking date. Any such changes will be communicated to the school group as soon as practicable.

## 4. LUNCHES

### 4.1 General Conditions

- a. This clause applies to Perisher and Mount Hotham only.
- b. The total number of lunches required must be specified in the Group Detail Form, submitted 14 days prior to the booking commencement.
- c. Lunches for adults and students are charged at a fixed price.
- d. Your lunch location will be confirmed 7 days prior to arrival as part of the Group Detail Confirmation.

### 4.2 Perisher

- a. For Perisher, groups receive 1 FOC meal for a teacher or adult supervisor for every 10 paying students, provided the group meets the minimum group size requirements.

### 4.3 Mount Hotham

- a. Primary school groups receive 1 FOC meal for a teacher or adult supervisor for every 5 paying students, provided the group meets the minimum group size requirements; and
- b. Secondary school groups receive 1 FOC meal for a teacher or adult supervisor for every 8 paying students, provided the group meets the minimum group size requirements.

## 5. EQUIPMENT RENTAL

### 5.1 Equipment Collection

- a. Equipment rentals must be collected from the designated rental outlet at the time specified in the order confirmation.
- b. Equipment rental numbers between ski and snowboard must reflect the confirmed student breakdown for the respective ski and snowboard lessons booked.

### 5.2 Equipment Return

- a. Rental equipment must be returned to the rental outlet it was collected from unless prior arrangements have been made.

## 6. ACKNOWLEDGEMENT OF RISKS AND UNDERTAKING

- a. The school group organiser acknowledges that:
  - i. participants in or members of a school booking must observe and comply with the [Alpine Responsibility Code](#);
  - ii. recreational activities or services at Perisher, Mount Hotham and Falls Creek associated with the use of the ski/snowboard slopes and mountains at those alpine resorts, including but not limited to skiing (including alpine, nordic, freestyle, and mogul skiing), snowboarding, tubing, snowbikes, mountain biking, and sightseeing, the provision and operation of ski lifts, riding on ski lifts, snowmaking, snow slope design, construction, maintenance and grooming, hazard assessment and mitigation, Snowsports Lessons, club, team, or development skiing or snowboarding programs and training, skiing or snowboarding competitions or events, and clothing and equipment rental (**recreational activities**) are dangerous with many risks and hazards and personal injury (including serious personal injury) and sometimes death can occur as a consequence;

- iii. all such recreational activities are undertaken at the participants' own risk;
- iv. risks associated with recreational activities at the resorts may not always be prominent, conspicuous, or physically observable and participants accept those risks nonetheless; and
- v. the **risk warning set out in bold below** and acknowledge the warning constitutes a reasonable risk warning pursuant to the Civil Liability Act 2002 (NSW) and any equivalent legislation;

**IMPORTANT – RISK WARNING!**

**The Risk Warning displayed below forms part of the conditions of entry and use of our facilities, equipment, and services at Perisher, Mount Hotham and Falls Creek, including (without limitation) any use of the Products & Services (as described in our Product and Services Terms and Conditions).**

**RISK WARNING:**

**ALPINE RECREATIONAL ACTIVITIES INCLUDING, BUT NOT LIMITED TO, SKIING, SNOWBOARDING, USING SKI LIFTS, SNOWTUBING, SNOWBIKES, TOBOGGANING, AND SNOW PLAY INVOLVE SIGNIFICANT RISKS WHICH MAY RESULT IN PHYSICAL HARM, INCLUDING PERSONAL INJURY, PERMANENT DISABILITY, OR DEATH.**

**SUCH RISKS AND HARM MAY RESULT FROM YOUR ACTIONS AND / OR OMISSIONS OR THOSE OF OTHERS OR THE NEGLIGENCE OF OTHERS. THESE RISKS INCLUDE, BUT ARE NOT LIMITED TO, COLLISIONS WITH ANOTHER PERSON, OBJECTS, SURFACES, OR TERRAIN; LOSS OF CONTROL AND / OR DIRECTION, AND / OR FALLING AT ANY TIME, INCLUDING WHILE PARTICIPATING IN ALPINE ACTIVITIES OR WHILE USING LIFTS; AND UNEXPECTED CHANGES IN WEATHER AND SNOW CONDITIONS.**

- b. The school group organiser undertakes the responsibility to notify all parties impacted by the school group booking of these Conditions, the Product and Service Terms and Conditions (including applicable risk warnings), and the Alpine Responsibility Code and, to the extent legally permissible, further agrees to indemnify the Supplier (as defined in the Product and Service Terms and Conditions) and its affiliates against all claims, demands, losses, or liability of any kind arising directly or indirectly in connection with the school group booking, to the maximum extent permitted by law.